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TECHNOLOGY AND PERFORMANCE INDICATORS OF NATIONAL AGENCIES AT BORDER CROSSINGS

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Abstract *– The position and connection of the railways of the Republic of Serbia with other countries in the region is very important when it is necessary to determine and improve international traffic and transit in railway transport of goods. Border crossings with their organization and technology have a very important role in that. The work of state bodies at the border crossing, which is the topic of this final paper, is especially important. Border control of state authorities at border crossings can be performed permanently, seasonally or temporarily and is a key factor on which the retention of goods and rolling stock at border railway stations depends. Considering that the transit traffic on the railways in the Republic of Serbia has a very large share, the harmonized and synchronized work of the railway and state bodies at the border crossings is of great interest. In order to raise the level of quality and competitiveness of Serbia in transit railway transport, it is necessary to work on shortening the retention time of trains at border stations, which is generally not connected with significant investments in infrastructure facilities, but significant effort is needed to coordinate work of all participants.*

The paper is dedicated to finding performance indicators of all participants at border crossings and their values in order to good management in railway border stations. Good management is aimed primarily at shortening the retention time of trains, cars and goods in them. The so-called integrated border crossing management will also be observed.

Keywords – performance indicators, border stations, SITCIN

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